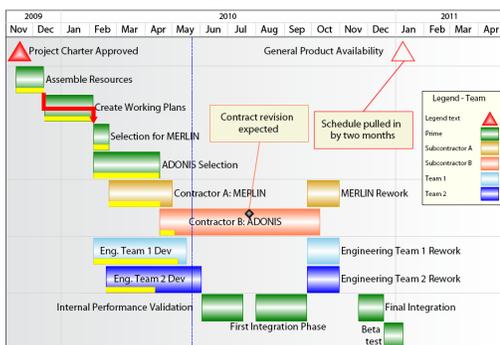# Chronicle Graphics | Update

Announcing the Release of OnePager Pro and Express 3.2

Chronicle Graphics OnePager Pro now features multi-level time axes, fillable milestone symbols, and an interactive tutorial.

Chronicle Graphics is pleased to announce the latest release of its OnePager suite at the end of April. Version 3.2 of OnePager Pro and OnePager Express builds on the success of prior releases, while expanding features and further improving usability. As always, we like to extend a special thanks to our customers who agreed to submit feature requests and participate in our beta testing program.

One of the most notable features of the new version is an expanded time axis, which allows up to three levels of annotation. OnePager users can now overlay a year axis on top of a quarter axis, which in turn, can be followed by a month axis, or any number of other combinations.

Gantt bar height is also controllable now in version 3.2. Previously, Gantt bars were set to a common height that was dictated by page dimensions and the amount of information in the schedule. Now, users can control the size of Gantt bars to create better visual effects.

We also reworked our milestone functionality. First off, you'll notice a new milestone symbol: the star. We now provide the capability for milestones to be solid or filled based on whether a milestone is complete. Finally, if you use baseline markers to track how your milestones change over time, you probably had difficulty in the past determining *(See Release on page 4)*

Volume Licensing Program Now Available

As Chronicle Graphics' users started to rely more on our software for schedule and project reporting, we were asked by some of our strategic clients to deliver large quantities licenses at once.

Until this year, volume licensing at Chronicle Graphics was a relatively custom approach, but with an increase in the number of clients evaluating a volume purchase, it became apparent that we needed to formalize a volume licensing program.

After significant research, including conversations with some of our larger clients, Chronicle Graphics is pleased to announce a volume licensing program with three options to suit a variety of different needs.
(See Volume on page 3)

Welcome!

WELCOME TO OUR NEWLY-LAUNCHED NEWSLETTER.

WE HAVE MANY EXCITING THINGS GOING ON HERE AT CHRONICLE GRAPHICS, AND HOPEFULLY THIS FORMAT WILL LET YOU LEARN ABOUT ALL OF THEM.

WE'D LOVE YOUR CONTRIBUTIONS AS WELL—DROP US AN E-MAIL WITH HOW YOU'RE USING OUR TOOLS, OR WITH AN INTERESTING TIP OR TRICK.

Inside this issue:

Chronicle Graphics | Update

Maintenance and Support: A Wise Investment

When you purchase software from Chronicle Graphics, you have the option of adding an annual subscription to our maintenance and support program. Not only is our maintenance and support program affordable, but it's a good investment as well.

Upgrades: Maintenance and support entitles licensed users to unlimited upgrades throughout the life of the subscription. These upgrades aren't just limited to patches; members receive complimentary updates to the latest releases, including new features, which come out several times a year. Upgrading existing licenses can be a costly proposition, but by staying current on maintenance and support, you can guarantee that your licenses are always up-to-date with our latest release.

Support: Maintenance and support also ensures that your users have a place to go should they encounter questions about how to use Chronicle Graphics' products.

Our technical support team is available during normal business hours to answer questions about features, and to troubleshoot issues. Even the most expert user has questions from time to time, and individual support incidents can be expensive. Maintenance and support eliminates this risk.

Licensing: Our support team can also help you reassign previously-issued licenses. As your organization upgrades its hardware or undergoes organizational changes, making use of previously-purchased licenses makes smart financial sense. Maintenance and support enables your team to reassign these licenses without any hassle and make the most of your software investment.

Packages are available on all Chronicle Graphics products, and can be added retroactively to existing license pools. Discounts are also available for multi-year maintenance and support agreements. Contact our sales department for more

Technical support is available weekdays from 9:00 a.m. to 5:00 p.m. Mountain Daylight Time.

"MAINTENANCE AND SUPPORT ENTITLES LICENSED USERS TO UNLIMITED UPGRADES THROUGHOUT THE LIFE OF THE SUBSCRIPTION"

New Colorado Software Tax Takes Effect

Beginning March 1st of this year, the State of Colorado, where Chronicle Graphics is headquartered, began levying sales tax on electronically-downloaded software. This applies to all downloads, whether they originate in Colorado or elsewhere.

Talk to Us: Your Feedback Counts

Thanks to everyone who attended our product feedback sessions for the OnePager Pro and Express 3.2 release over the past few weeks. More often than not, the new features included in these releases were suggested by our users—the people who best understand how our products work and how they can work better.

We'd like to remind you to keep your feedback and suggestions coming. Be thinking of how you're using our products today, and what features would make your life even easier.

One interesting thing we noted during the product feedback sessions was that our

customers provided each other with fascinating use cases on how they use Chronicle Graphics software. This knowledge sharing spanned multiple industries, creating a unique learning experience for those who attended.

In future editions of this newsletter, we would like to continue this dialogue between our customers. If you have a unique problem that you have solved with Chronicle Graphics tools, or a use case that you think might be applicable to other users, let us know. We will pick a handful of interesting responses and include them in our next edition.

Be thinking of creative ways that you use Chronicle Graphics tools: we might want to feature them in our next newsletter.

Volume Licensing Program Now Available

(Continued from page 1)

The first of the three options is the **Value Program**, which is available to any organization which wishes to buy licenses in bulk. The Value Program offers price break on quantities ranging from eleven to 250, and does not require a long-term commitment. Maintenance and support is available through the Value Program, but is not required.

Customers who anticipate buying larger quantities of licenses may want to participate in the **Premier Program**, our second option. Like the Value Program, Premier clients receive volume discounts when making large purchases. However, the Premier Program allows quantities to be aggregated over time, meaning that companies can achieve better volume discounts without having to make all of their purchases at once. The Premier Program also offers site-wide licensing, which can alleviate your team's need to manage individual license keys. Our maintenance and support program is included for the two-year term of the Premier Program at a discounted rate.

Larger organizations are eligible to enroll in our **Enterprise Program**, which is available following a purchase in excess of 250 licenses. The Enterprise Program is intended for groups that wish to standardize on Chronicle Graphics software—whether in a single business unit or company-wide. Once enrolled, participants receive even deeper discounts on additional license purchases, and prices are guaranteed not to change for the three-year term. Like the Premier Program, the Enterprise Program includes a discounted maintenance and support subscription, and offers site-licensing to save on administrative costs.

If your organization is interested in learning more about volume licensing, please contact our sales team.

Contact us today to see how you can save on volume purchases of Chronicle Graphics products.

"MEMBERS OF PMI ARE ELIGIBLE TO EARN PDUS BY ATTENDING ONE OF OUR PROJECT MANAGEMENT TRAINING COURSES."

Taking Advantage of Training and Education Services

Did you know that over half of our customers opt for training sessions when they first buy software from Chronicle Graphics?

With software that is designed to be intuitive and interact so seamlessly with familiar Microsoft Office tools, it may be hard to believe. But just because our users have an easy time getting started with our software doesn't mean that they fully appreciate the depth of features that scheduling experts rely on day in and day out.
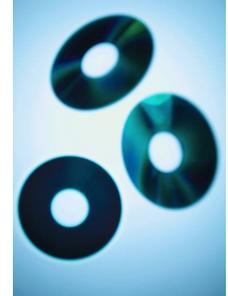
Chronicle Graphics software works well for project managers who need to do a quick snapshot of a project plan, but it's also used by enterprise PMOs as a method of standardizing client and executive-level communication. Our products are built with this in mind, and include countless features that simplify the process of standardization. You can unlock this knowledge and so much more by scheduling a training session today.

For organizations looking for a more top-down approach to project management, Chronicle Graphics also offers continuing education courses either online or on-site.

Topics include strategies for mitigating multitasking during project meetings, and best practices around the use of visualization in the project management profession. Members of the Project Management Institute (PMI) are eligible to earn Professional Development Units (PDUs) by attending one of these courses.

So whether you're looking for in-depth product training, or you'd like to give your entire team a leg up on their project management skills, call our education team.

PMI Registered Education Provider | **Project Management Institute**

Chronicle Graphics is a Registered Education Provider of the Project Management Institute.

OnePager Express v3.2 was released this month.

Announcing the Release of OnePager Pro and Express 3.2

which milestones correspond to the baseline milestone markers. Version 3.2 of OnePager Pro and Express now has the option of creating a visual link between these two elements of your schedule, which makes it much easier to understand how milestone dates have changed.

We've also added the ability to abbreviate task names in your OnePager chart without having to modify your original Microsoft Project or Excel source file. We've seen many of our clients with long, complicated task names that simply don't look good when included as a part of a project overview. Now, you can abbreviate these names in a separate, but linked field without any loss of data.

OnePager Express v3.2 also features a new, easy-to-use import wizard. For those of you familiar with OnePager Express, you know that correctly mapping Excel columns to a project schedule template is an important part of producing a meaningful schedule snapshot. In order to reduce the trial and error that is sometimes required to correctly configure this column mapping, OnePager Express now walks users through which Excel columns are available and where they are mapped. OnePager Express retains its intelligent technology that provides an initial "best guess" of these mappings, but also lets users confirm and change mappings as they see fit.

Finally, we're pleased to announce that both OnePager Pro and OnePager Express now come with interactive product tutorials to help new users get started and to help expert users make the most of their tools. These tutorials work by helping users work through a sample project file, following each and every click, and giving pointers along the way.

A full list of the new features is listed in the table to your left, and provides a comparison against our earlier versions.

Subscribers to our maintenance and support program are entitled to receive a complimentary upgrade to version 3.2. Contact our support team for download instructions. If you don't subscribe to maintenance and support, contact our sales team and upgrade today.

OnePager® Feature Matrix	v 3.2	v 3.1	v 3.0
Project Legend	✓	✓	✓
WSIWYG Schedule Editor	✓	✓	✓
Export to Multiple Formats	✓	✓	✓
Baselines	✓	✓	✓
Percent Complete	✓	✓	✓
Task Dependencies	✓	✓	✓
Attach Comments to Tasks	✓	✓	✓
Snapshot Versioning	✓	✓	✓
Critical Path	✓	✓	
Flexible Fonts and Colors	✓	✓	
Import Wizard (OnePager Express)	✓		
Multi-level time axes	✓		
Short Task Names	✓		
Gantt Bar Height Control	✓		
Getting Started Tutorial	✓		
Fillable Milestones	✓		
Multiple Comments per Milestone	✓		

Product demos are scheduled several times a week. Invite a colleague and spread the word about Chronicle Graphics.

Invite a Colleague to a Chronicle Graphics Product Demo

Like many software companies, Chronicle Graphics meets many of its new customers through referrals from existing users.

If you're using a Chronicle Graphics tool, and it's made a difference in your daily routine, please invite a friend or colleague to attend one of our online product demos, which we hold several times a week. Registration is free and easy:
http://www.chroniclegraphics.com/products/request_demo.php

Putting it All Together with Professional Services

Our customers, both new and current use OnePager Pro and Express to enhance their presentations for project teams, for senior leaders inside their organizations, and for their clients. More often than not, this means integrating OnePager into the information flows existing within project infrastructures and organizations. While many OnePager users are adept at integrating "off-the-shelf" products into these information flows, it often requires considerable time, disruption, and internal expense as when IT people, for example, are diverted from their normal duties to this integration effort.

Chronicle Graphics is pleased to announce its Professional Services offering. This service provides consulting as well as software integration for our customers. Professional Services includes advising customers on project management information flow improvements, better ways to utilize OnePager products, and additional enhanced creative ways of getting the most out of your OnePager investment. Additionally, Professional Services, through our software engineering staff, can assist you with the technical details of integrating or improving your project management and Project Management Office information flows. We are able to incorporate Microsoft Project, Excel, Access, Word, and PowerPoint into efficient, effective, and informative data flows and make them transparent to your clients and leadership teams.

Please contact us for more information. We look forward to discussing your specific issues and challenges and to providing you with best-practice approaches toward project information flow improvement.

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Chronicle Graphics is the company behind OnePager® and TimeArrow®, project management software tools that create rich visual summaries and overviews for use with scheduling teams, senior management, and other key stakeholders. Founded in 2006, Chronicle Graphics has licensed its technology to Fortune 500 companies spanning multiple industries, in addition to federal, state, and local government agencies. More information on the Chronicle Graphics suite of products is available at http://www.chroniclegraphics.com.